



Home
Care

1300 290 221 | mountiescare.com.au



About Us

Mounties Care Home Care assists clients to live a full and independent life in the comfort of their own home. Whatever the situation, Mounties Care can help you.



Our mission is to deliver compassionate care in the home with innovation and understanding to enhance your quality of life. We support independence at home and are a major contributor in helping you live life your way.

The later years of life can be especially challenging, but Mounties Care is here to help. We listen to your needs to put together a tailored care package that suits you. We work with our community members to customise care options that will help them lead the lives they want independently and in their own home.



OUR SERVICES

Is there something you need help with that isn't listed here? No worries! Our care is flexible and tailored to you. Give us a call to chat to us about your needs and how we can help.



Hourly Care

To assist you with daily living by providing discreet personal care and light domestic duties at home.



Care & Package Management

We assist you in the management of your home care package.



Companionship

We can help you in remaining connected to your community.



Live-in Care

For those needing a live-in carer to assist you in living a full independent life in the comfort of your own home.



Overnight Care

We provide overnight care to those who require help or support at varying hours.



Respite Care

For when your main carer needs a break, we can help you.



Domestic Assistance

Our hand-picked carers can ensure your home is maintained by assisting with household tasks such as cleaning or meal preparation.



Transport

We offer assistance with getting you to your appointments.



Hourly Care

You may just need someone to pop in for a few hours to help. We believe that our clients need more than a fleeting visit so we have a minimum of 2 hour shifts. We can provide hourly care on a short or long term basis.

- Personal hygiene and grooming, showering, dressing and toileting
- Companionship and social support
- Shopping and cooking nutritious meals
- Medication supervision
- Light housekeeping, tidying, changing bed linen and laundry duties
- Driving to medical appointments and social outings
- Providing a safe and secure home environment
- Post-hospital assistance, pick-up from hospital and drop off to home, collection of medication or groceries



Companionship

Companionship is about assisting people in remaining connected to their community. We can accompany you to any events that you would like to attend e.g. concerts or theatre, going to a café for some lunch, or taking a scenic drive to the ocean. You may just want to stay home and enjoy each others company — whatever your preference we can help!



Live-in Care

Live-in care is for anyone who requires full time care in the comfort of their own home. An experienced carer stays with you 24 hours a day and are there to help you with your day-to-day routine.

Clients who choose live-in care are able to remain in their own home, with their pets, in a familiar and comfortable environment, surrounded by their most treasured things.

Live-in care is suitable for those who:

- require assistance throughout the day and night



- are seeking an alternative to a nursing home
- have increased care needs post hospital stay
- require respite

How it works?

We provide carers to cover 7 days. Usually one carer works 2-3 days. There are 8 hours of active care in a 24 hour period.

Why would you choose Live-in Care?

Quality of Life: With a live-in carer, you will have one-on-one help. Our experienced carers will live with you, offering one-on-one comprehensive support to help you live the life you choose.

Stay in your own home: With live-in care you can receive the care that you need in the comfort of your own home. Live-in care is flexible and tailored to suit your lifestyle.

What about a trial?

When it comes time to consider full-time care, how do you decide the best solution? Making the right decision has a long-term impact. Why not give a short term Live-in Care solution a try?

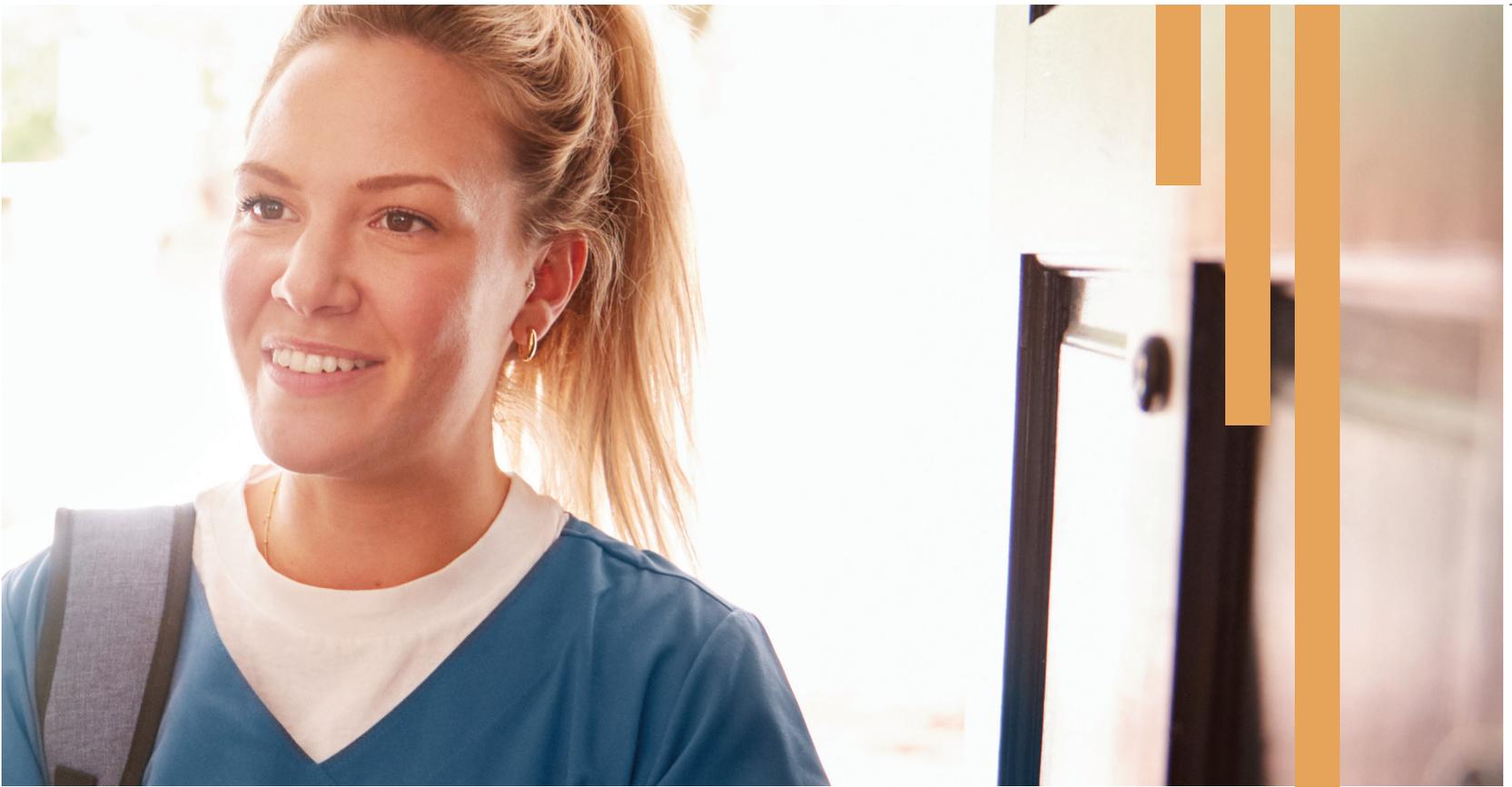
- Easy to set up
- Cost effective
- No commitments



Sleepover

Our carers will come to your home and sleep over to help assist with any requirements throughout the night. The carer may be required to get up once or twice during the night to provide support with any tasks. This service is provided for a minimum of 10 hours nightly.

- To provide peace of mind to clients that are nervous about being alone at night
- To provide support following an operation or accident
- To provide short or long-term support when the regular carer needs to take a break



Active Nights

Our carer will come to your home to provide any assistance that may be required throughout the night. This service is provided on an hourly basis with a minimum of 8 hours.

- Anyone who doesn't sleep at night or struggles with sleeping
- Following an accident or operation
- To provide respite or short term care so the usual carer can take a break



Respite Care

Need to take a break for a few hours, days, weeks or more? It's not always easy when you are the main carer but everyone needs a change of scenery and time to recharge their batteries.

We can provide a carer to give you that break and continue caring for your loved one in the comfort of their own home, where their daily routine remains the same.



Transport

We offer assistance with getting you to your appointments with your very own carer. You will be picked up from your home and personally driven to and from your appointment.



Domestic Assistance

Our hand-picked carers can ensure your home is well maintained by assisting with household tasks such as cleaning or meal preparation.

OUR CARERS

Our care staff are all qualified in their relevant fields. They receive ongoing training to keep them up to date with their skills. Our carers are experienced and have all been thoroughly vetted prior to going into your home.

We understand that receiving in-home services for the first time can be daunting. Prior to sending carers to your home we ensure that they are familiar and understanding of your needs and service requirements.



CLIENT RATES

AS OF AUGUST, 2024



1300 290 221



info@mountiescare.
com.au



Mounties Care



Hourly Care

	Monday-Friday	Saturday	Sunday
6am-8pm	\$71/hour	\$99/hour	\$127/hour
8pm-6am	\$92/hour	\$99/hour	\$127/hour
Public Holiday	\$155/hour		



Live-in Care

	Monday-Friday	Saturday	Sunday
24 live-in care (10am-10am next day)	\$716/24 hours	\$778/24 hours	\$824/24 hours



Overnight Care

Sleepover*	Monday-Friday	Saturday	Sunday
From 8pm	\$460	\$531	\$550

*Sleepover 10hr total service, inclusive of 8hrs inactive and 2hrs active.

Active Nights*	Monday-Friday	Saturday	Sunday
8pm-6am	\$92/hour	\$99/hour	\$127/hour

*8hrs minimum - booking required.

TERMS OF SERVICE



Transport

Any travel done on behalf of the client will be charged at **\$1.23/km.**



Cancellations

- 24hrs notice for hourly service cancellations.
- 48hrs notice for Live in Care cancellations.



Live in Care

- Public holidays are charged at double time.
- Live in Care rate inclusive of client providing carer with one main meal, if this is not provided daily meal allowance rate will be charged.
- Carer is able to get up once only between 10pm and 6am for a short duration (under 15min). If wake ups exceed this, client will be charged per hour.
- If the client requires additional hours of care that exceeds 8hrs of active care in a Live in Care service or during an inactive sleepover, those additional hours will be charged per hour.



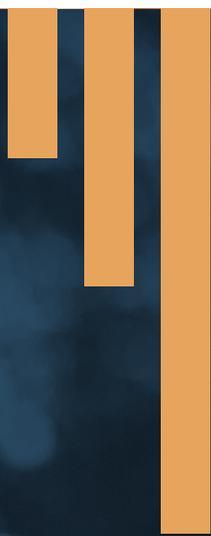
Sleepover

- Public holidays are charged at double time.
- Inactive sleepover from 10pm - 8am next day - rate inclusive of 2hrs active during sleep over period.



GST

- Domestic assistance and shopping services are NOT GST exempt.
- Personal care and respite services including live in care are GST free.



 1300 290 221

 mountiescare.com.au

 info@mountiescare.com.au

 **NSW**
Balmain
Mount Pritchard

QLD
Hope Island

VIC
Dandenong

Home
Care

1300 290 221 | mountiescare.com.au

esphhealthcare

 Carers & Companions

 Sanctuary Care